

Charger Port Reliability Report

ServiceStandard - Uptime:98%

Service Standard Notes / Comments:

Acknowledgement of issue reported: within 2 hours

Repair response time: 24 hours

Repairs carried out: within 48 hours

Major repairs carried out within: 72 hours

Charger Port 1: 1169145

Site Location	130 Dufferin - Surface
Period Start	lot 2026-03-08
Period End	2026-06-07
Speed (kW)	100-199
Total Time (min)	132480
Outage (min)	1481
Excluded Time (min)	1415
Excluded Reasons	Internet/Cellular Interruption: 1415 min
Availability (min)	132414
Uptime (%)	99.95

Charger Port 2: 1159660

Site Location	130 Dufferin - Parking Garage 2026-
Period Start	03-08
Period End	2026-06-07
Speed (kW)	100-199
Total Time (min)	132480
Outage (min) Excluded	271
Time (min) Excluded	271
Reasons	Internet/Cellular Interruption: 271 min
Availability (min)	132480
Uptime (%)	100.00

Average Uptime by Site Location

Site Location	Average Uptime (%)
130 Dufferin - Surface lot	99.95
130 Dufferin - Parking Garage	100.00